



City of Rochester

Robert J. Duffy, Mayor
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*"Excellent customer service while improving
public safety, education and economic development,
that is our mission."
—Mayor Robert J. Duffy*

book for all seasons

A Guide to the City of Rochester
Environmental Services
Fall 2006-07



Robert J. Duffy, Mayor
City of Rochester, NY

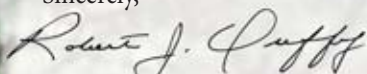
Message from the Mayor

Dear City of Rochester Resident:

Excellent customer service while improving public safety, education and economic development, that is our mission. I am proud to present this "A Book For All Seasons" to highlight the best public works services available anywhere!

Keep this guide to City services handy. It has important information, dates and guidelines to help you make the most of city living.

Sincerely,



Robert J. Duffy
Mayor

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Office of Customer Satisfaction

Open
24-Hours-A-Day!
Call 428-5990

TTY 428-7600

Spanish-speaking representatives
available

Bridge Maintenance
Dead Animal Removal
Graffiti Removal
Leaf Collection
Parking Meters
Pothole Repair
Refuse and Recycling
Snow and Ice Removal
Street Construction
Street Lighting
Street and Sidewalk Repair
Street Sweeping
Tree Maintenance (City-owned)
Vacant Lot Maintenance
Water Emergencies
Water Meter Reading
Water Quality
Water & Refuse Billing



Refuse Guidelines

The following guidelines will allow us to provide you with the best customer service possible and keep our neighborhoods safe and clean.

Curbside Service

We provide curbside pick-up of household refuse and recyclables. Place all refuse and recycling between the sidewalk and curb in front of your residence *no earlier than the evening before and no later than 6:30 a.m. on your collection day.*

Know Your Collection Day

The City will collect your refuse and recycling on the same day each week. If you do not know what your collection day is, please call our Office of Customer Satisfaction at 428-5990.

Your Rolling Refuse Cart

Place your throw-away items into your rolling refuse cart. *Please note that there is a weight limit of 200 pounds for your rolling cart.* If your rolling cart is full, you may use plastic bags or other garbage containers. *There is a weight limit of 30 pounds per bag or other container.* Store your cart in the rear or side yard of your premises. Recycle boxes may be kept

indoors. Remove your refuse & recycling containers from the curb within 24-hours after your collection day.

Bulk Refuse

Items such as furniture, mattresses, large appliances & bundled tree/hedge trimmings are considered bulk refuse. Bulk refuse items are picked up on your regular refuse collection day.

Remove doors from refrigerators or other appliances. Loose wood, trees, bushes and hedges must be tied in bundles that are up to 4 feet long and 18 inches in diameter. The bundles must weigh no more than 60 pounds.

Please be sure not to obstruct the sidewalk or street with refuse or scattered debris.

Illegal Dumping

We take illegal dumping seriously. It is a serious offense that is harmful to our community. Refuse placed in front of a residence must be generated by that residence. It is illegal to place refuse on public property, or in a right-of-way. Do not place household trash in a public litter receptacle. If you see illegal dumping taking place, please report it. Get a license plate number and a description of the vehicle and operator, then call 428-5990. You could receive a \$100 reward, upon conviction and redress.

Recycling Tips

Clean Containers

All containers must be emptied, rinsed with caps discarded. Labels are accepted.



**GABLE-TOP
CARTONS
& DRINK
BOXES**

Remove straw



METAL CANS

Lids are accepted

AEROSOL CANS

No pesticides or spray paints.



**PLASTIC
BOTTLES & JARS**

Only containers
with 1 or 2 on bottom.



**GLASS BOTTLES
& JARS**

Green, brown and
clear only

Clean Paper Materials

Place the following items in your recycling box. (Paper on bottom, containers on top.)

PAPER BOXES

cereal, cracker,
pasta, tissue, shoe, gift,
clean & empty pizza boxes, etc.
(discard any plastic liners and flatten)



**JUNK MAIL &
OFFICE
PAPER**



**NEWSPAPERS,
INSERTS,
MAGAZINES
& CATALOGS**



**PHONE
DIRECTORIES
& All Books**



CARDBOARD
(flatten, pieces
no larger than
2 x 3 ft.)

If desired, use a paper bag to keep containers separated from paper materials. DO NOT put recyclables into plastic bags!

Holiday Refuse Collection Schedule

There will be no refuse or recycling collection on the following holidays:

November 23, 2006

Thanksgiving Day

December 25, 2006

Christmas Day

January 1, 2007

New Year's Day

January 15, 2007

Martin Luther King Jr. Day

May 28, 2007

Memorial Day

July 4, 2007

Independence Day

September 3, 2007

Labor Day

November 22, 2007

Thanksgiving Day

December 25, 2007

Christmas Day

On these scheduled holidays, refuse and recycling collection will be delayed one day for the remainder of the week, i.e. Monday routes will be picked up on Tuesday, etc.



Rochester's Clean Sweep... Showing Pride in our City

Clean and attractive neighborhoods are vital to the health of our city. Public safety, education and economic development are all impacted by the condition of our environment.

We cannot afford to stand by and let blight overtake our city.

Rochester's Clean Sweep brings people together to clean up our streets and build civic pride along the way.

During Clean Sweep, City Environmental Services crews sweep streets, remove graffiti, clean-up City properties, clean alleys and underpasses, repair potholes and unsafe sidewalks. They pick up bags and bulk items and provide roll-off containers for larger projects. They'll trim trees, plant flowers and spruce up City parks, playgrounds and recreation centers.

You can help too!

Everyone is asked to join Clean Sweep in some fashion. Either individually, as a family, or through a block or neighborhood group to work on specific projects, or by joining hundreds of others to rake and bag litter during a "Saturday Sweep."

Two Clean Sweeps will take place this Fall. To Volunteer, call 428-5990 or sign up online at www.cityofrochester.gov.

City West

9 a.m.-1 p.m.,
Saturday, October 14, 2006,
Edgerton Community Center,
41 Backus St.

City East

9 a.m.-1 p.m.,
Saturday, October 21, 2006,
Norton NET office at 500 Norton St.

*Announcements for the Spring, 2007
Clean Sweep are upcoming!*

Littering

All of the great things that come from efforts such as Clean Sweep won't do us any good if we don't change our attitude about litter.

Litter invites crime. It blights and lowers property values. When litter is ignored and tolerated, littering becomes accepted behavior. We must not let this happen.

Let's be a litter free community by refraining from littering and teaching our youth about the very harmful effects of littering.

NET AREA B
**ROCHESTER'S
CLEAN
SWEEP**

Showing pride in our city!



Winter Tips

Here are some guidelines to help you on snowy days.

- To accommodate street snow plowing, it is important to strictly observe parking regulations, especially alternate parking.
- It is dangerous and therefore against the law to shovel or plow snow from private property onto sidewalks, roadways or fire hydrants.
- Keeping your sidewalk clear and safe in the winter is the property owner's responsibility. The City provides supplemental sidewalk plowing only when snowfall exceeds four inches.
- When snow is accumulated, place your rolling refuse and recycling containers at the edge of the driveway, or in a shoveled path. DO NOT place them on top of snow banks or in the street or on the sidewalk, where they may hamper vehicular or pedestrian traffic and snow removal activities.
- During severe weather, listen to local radio and television stations for updates on important snow plowing and parking instructions.

Snow Information Line 428-SNOW (7669)

This number informs callers of the start of roadway and sidewalk plowing runs, anticipated completion times, parking restrictions, areas to avoid, refuse collection status, and other helpful snow-related information. This recorded message is updated daily or more frequently as the weather demands.

Residents may always speak to a service representative by calling the **Office of Customer Satisfaction** at 428-5990.

Household Hazardous Waste Guidelines

City residents may bring household hazardous waste to the **Monroe County Household Hazardous Waste** facility. An appointment is required and can be made by calling **753-7600 / Option #3**. The following is a list of typical items.

ACCEPTABLE

- **Automotive Fluids** (antifreeze, brake, power steering & transmission fluids)
- **Cooking Oil / Cooking Grease**
- **Driveway Sealer**
- **Flammable Products**
(gasoline, kerosene, thinners, strippers, solvents, glues, etc.)
- **Household Cleaners**
(soaps, waxes, drain cleaners, etc.)
- **Mercury** (thermometers, thermostats)
- **Oil-Based & Latex Paints**
(for 1/3 gallon or less, remove lid, add kitty litter, let dry and dispose in the regular trash)
- **Pesticides & Fertilizers**
- **Pool & Patio Chemicals**
- **Propane Tanks**
(1-20 pound tank only)
- **Rechargeable (Ni-Cad) & Button Batteries**

- **Syringes / Sharps**
(safely packaged)
- **Wood Stain & Preservatives**

Limit: 30 gallons of liquid and 75 pounds of solid household waste per appointment.

NOT ACCEPTABLE

- **55 gallon drums**
- **Asbestos** (see yellow pages under "Asbestos Abatement")
- **Cans with Dried Paint**
(remove lid and place in trash)
- **Empty Containers**
(place in trash or recycle)
- **Everyday Alkaline Batteries**
(place in trash)
- **Glazing / Spackle & Joint Compounds** (trash)
- **Products intended for industrial use**
- **Smoke Detectors**
(trash or contact manufacturer)
- **Used Motor Oil & Lead Acid Batteries**
(contact service station or retailer)

**Call 911 for:
Explosives/Ammunition/Flares/Black
& Smokeless Powder/Shock-Sensitive
Materials**



Important DES Dates

Please use the tear-off service calendar and map for easy reference to important dates to remember.

**November 6 -
December 1, 2006**

Fall Leaf Collection

Please refer to the map on the right to find when loose leaves will be collected in your area. **The leaves we collect are composted, screened and made available through the City's give-back program. Free compost, stone and wood chips are available to city residents at Ferrano and Colfax Streets.**

Leaf Collection Guidelines

Rake loose leaves into a pile between the sidewalk and the curb *before the Monday of your scheduled pick-up week*. DO NOT rake leaves into the street. This is very dangerous to motorists. Leaves may also be bagged and placed at the curb on your regular refuse collection day, or drop off loose leaves at Ferrano and Colfax Streets.

May 7 - September 28, 2007
Street Sweeping

Major arterial streets are swept twice a week, and residential streets are swept every two weeks. Sweeping of city streets may start in early spring and continue through October, weather permitting.

June 4 - September 7, 2007
Chip Sealing

Chip sealing involves the spray application of asphalt, followed by a rolled layer of chipped stone. Chip sealing treatments are performed on an established maintenance cycle.

This schedule is dependant on the weather and may be altered if above-normal rain or snowfall occurs.

Schedule for 2006 Fall Leaf Pick Up

Loose Leaf Drop Off Site
Ferrano & Colfax Streets

Week #3

Leaves will be picked up
Nov. 20-24

Week #2

Leaves will be picked up
Nov. 13-17

Week #1

Leaves will be picked up
Nov. 6-10

Week #4

Leaves will be picked up
Nov. 27-Dec. 1

Week #1

Leaves will be picked up
Nov. 6-10

Week #4

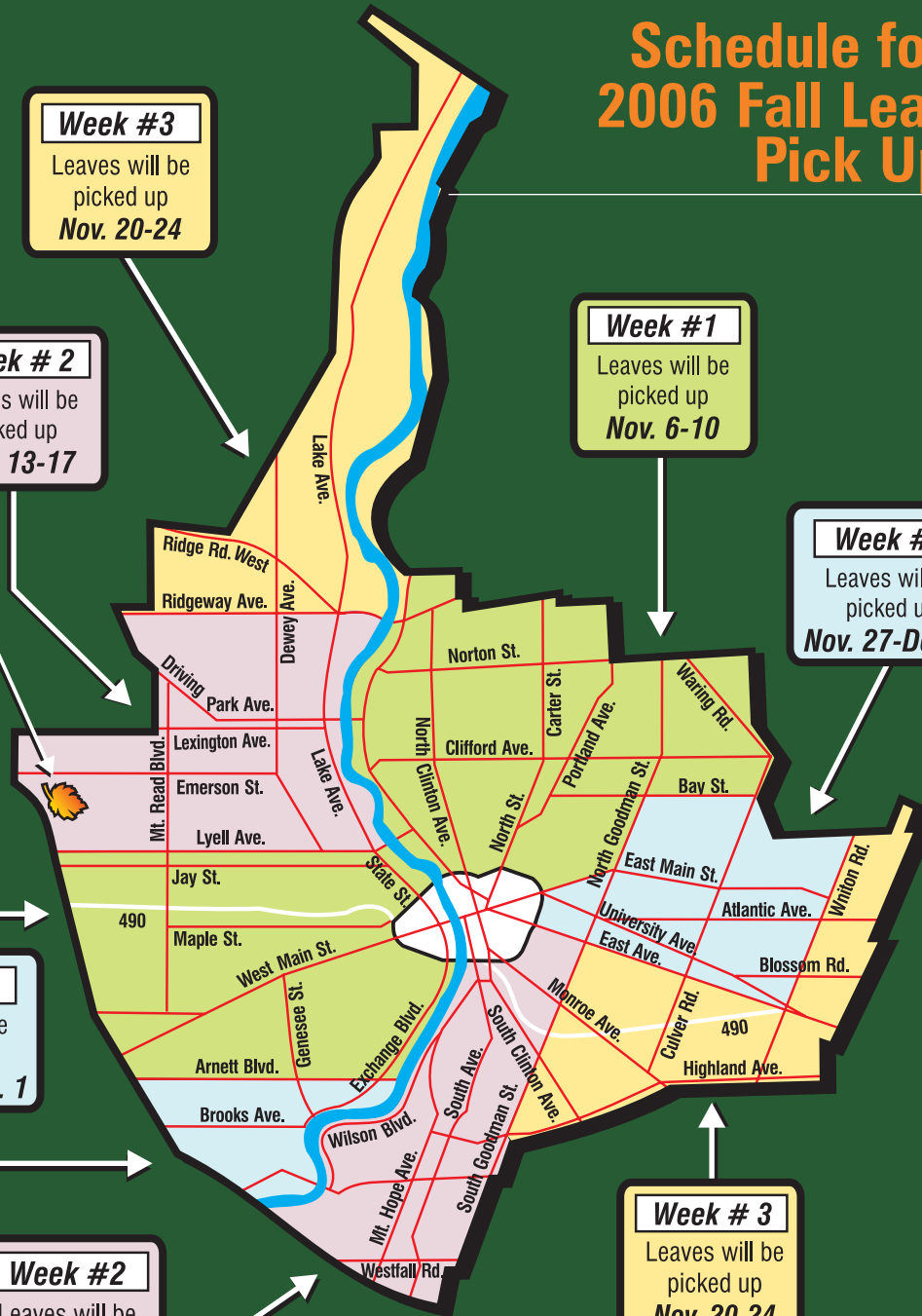
Leaves will be picked up
Nov. 27-Dec. 1

Week #2

Leaves will be picked up
Nov. 13-17

Week #3

Leaves will be picked up
Nov. 20-24



Robert J. Duffy, Mayor
City of Rochester, NY



Fall Leaf
Pick Up
Nov. 5–Nov. 30

H Holidays
Observed
by Refuse

Service Calendar for 2007

JANUARY

S	M	T	W	T	F	S
	H 1	2	3	4	5	6
7	8	9	10	11	12	13
14	H 15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

FEBRUARY

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MARCH

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APRIL

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29	30					

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27	H 28	29	30	31		

JUNE

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JULY

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AUGUST

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SEPTEMBER

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OCTOBER

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28	29	30	31			

NOVEMBER

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18		19		20		21
25		26		27		28

DECEMBER

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16	17	18	19	20	21	22
23 30	24 31	H 25	26	27	28	29



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